

Circular R&C-CFA No. 69/13-14

Subject: Replacement of Clip Instrument Free of cost to CIC customers-reg.

Reference is invited to this office letter of even no. dated 03-04-2013 (**Circular R&C-CFA No. 05/13-14**) carrying approval for levy of instrument charges for NTC and replacement of instrument at subscribers request with Clip Telephone Instrument. The matter has been reviewed in this office by Tariff Committee-CFA and the recommendations of Tariff Committee to replace the Telephone instrument of CICs **as Free of Cost**, have been approved by the Competent Authority, subject to the following conditions:-

- 1) CLIP instrument may be changed free of cost to CICs, **whose has paid last six month bill for landline connection with total amount of Rs.5000/- or above.**
- 2) On receipt of written request from the CIC(s), Commercial Officer of the SSA shall issue OB in CDR system for replacement of CLIP instrument to CIC(s) **at zero cost after verifying the paid bill amount of last six months.**
- 3) CLIP instrument to such CICs customers shall not be changed free of cost again before **three years** from the date of change of CLIP instrument.
- 4) The above order will be applicable on PAN India basis **with immediate effect.**
- 5) **All other terms conditions contained in earlier Circular shall remain unchanged.**
- 6) The Circle should ensure to comply with all regulatory requirements.
- 7) The impact of the above order may be analyzed and report may be submitted immediately after one month of implementation to PDP-CFA branch of corporate office through email to pdpcfa@gmail.com respectively.
- 8) The circular is issued based on approval of the competent authority in PDP-CFA unit file No.8-29/PDP-CFA/2012-13. For any clarification /correspondence in respect of aforesaid scheme, matter may be taken up with PDP-CFA unit of BSNL CO New Delhi 110001 at Tel. No .011-23322692



(K.K.Jain)

AGM (T&C-CFA)

To

All CGM's – Telecom Circles , Metro Districts BSNL.

Copy to: -

- 1) CMD, BSNL.
- 2) Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
- 3) PGM (Regulation) ,BSNL,CO,New Delhi
- 4) PGM – PDP-CFA, CO BSNL w.r.t. case mark: PDP-CFA unit file No.8-29/PDP-CFA/2012-13, carrying approval of Competent Authority in the matter. It is requested that necessary action may be taken for website updation.
- 5) Sr. GM (CIT), CO BSNL – for placement on BSNL Website.
- 6) CGM (ITPC) Pune, for necessary changes in CDR / Billing System.
- 7) GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
- 8) Secretary TRAI – for information please.
- 9) Guard File.



(S.S.Verma)

DM T&C-CFA